



## Next Level Client Services

Effective leadership of public school districts has never been as complex as it is today. Federal and state regulations, budgetary needs, staffing, board meetings, parental rights, technology requirements, remote learning, facilities management, student well-being and more must all perfectly align so administrators and teachers can have the most positive impact on the student experience. And, with the myriad responsibilities before them, it's important for districts to have a bevy of tools and resources at the ready to assist in achieving their student goals.

### F3 Law has your issues covered.

Our Next Level Client Services ("NLCS") team, led by Peter Fagen and Terilyn Finders, blends legal expertise with practical advice and support assisting school administrators and governance teams to manage situations with a plan that addresses not just the legal issues but the often-sensitive effects that situations can present for a school community.

#### High Profile Situations

When an F3 Law attorney is assisting with the legal matter, a member of NLCS can support with the practical realities that come from these situations, such as communicating with the Board of Trustees, employees, students, families and the media.

- Budget reductions
- Negotiations
- Auditing hiring and employment practices
- Campus consolidation
- Boundary changes
- Property matters
- Student concerns on campus and online
- Employee misconduct



As a superintendent, I could count on attorneys to provide excellent legal advice, but the practical aspects of implementation, such as explaining personnel decisions or building understanding for budget priorities, benefits from practical administrative experience and collaboration. I am proud to work with the F3 Law team to complement their legal work with mentoring, coaching and friendly collaboration to benefit our public education clients.

**Sandra Lyon**, Next Level Client Services Consultant

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Whether dealing with mainstream or social media, timely, truthful communication within your school community can help stabilize the organization, allay concerns and build confidence in the organization's leadership.

**Terilyn Finders**, Chief Client Services Officer



## Services to Help Create Coherence and Alignment



### Governance Team Support

Governance work from NLCS blends legal, a former trustee, and a former superintendent, so all lenses are presented and addressed.

- Facilitate superintendent evaluations and board self-evaluations
- Reviewing and revising evaluation tools
- Governance team workshops

### Communication Services

Former corporate, crisis communications professional who also served as a trustee guides NLCS communications services.

- District communications audit
- Use of social media
- Working with mainstream media
- Preparing communication in anticipation of need for communication attention and concern
- Negotiations support

### Mentoring/Coaching/Support

NLCS offers support and mentoring across all district and site administrative functions. Administrators new to their function appreciate the blend of legal and practical advice as they navigate their new position:

- Superintendent
- Business Office
- Facilities
- HR/Personnel
- Special Education and Student Services
- Principals

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In service to our clients, I draw on 35 years of experience advocating for and supporting public education, a vast network of relationships across the state and in Washington, D.C., and a deep well of institutional and strategic knowledge. I assist both F3 Law attorneys and education professionals on a wide range of matters that arise in legislation and policy, governance, bond campaigns, school facilities and other areas.

**Laura Preston**, Director of Government Affairs

To learn more about our Next Level Client Services team, visit us at [f3law.com/nlcs](https://f3law.com/nlcs).



Start your F3 Law experience now by checking out a complete list of our NLCS consultants.